



Ozturk Tours and Travel

(ABN 94 044 617 315)

Specialising in Boutique Tours to Turkey, Russia Ukraine and Central Asia (Silk Road)

In association with Timeless Tours & Travel (Licence Number 2TA4343)

BOOKING FORM

Current as at 10/12/09

Tour Information

Tour Name: Tour Start Date:/...../.....

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(See latest issue of OzTours News newsletter or relevant Tour Itinerary or contact us for tour name and date options.)

Client Information

CLIENT 1

CLIENT 2

Full Name (as in Passport):

Preferred Name:

Phone No:

Address:

E-mail:

Date of Birth:

Nationality:

Passport No:

Date of Expiry:

Room Type (SGL/TWN/DBL):

Medical/Dietary/Other Requirements:

We can organise flights and travel insurance through Timeless Tours and Travel, our travel agent partners, at competitive rates. Please indicate your preferences below.

Int. Air Travel: Please Quote / Will Arrange Own (Please circle one) Departure. City:

Dep. Date: Stopover City: Date(s):..... FF No:.....

Travel Insurance: Please Quote / Will Arrange Own (Please circle one) **Pre/Post-tour Accom:**

In case of emergency, please notify:

Name: Phone No:.....

Deposit Details - A 10 percent deposit is required at the time of booking. There is a surcharge of **1%** for Australian holders of personal* MasterCard & VISA cards and **3.5%** for Amex & Diners Club cards. Please **return completed forms to Ozturk Tours and Travel** together with your deposit.

Enclosed cheque for \$ (payable to Timeless Tours & Travel) OR Please charge my

MasterCard / Visa / AMEX (Please circle one) Card No:

Expiry Date: Name on Card: Amount \$

* Higher charges apply for **premium cards** including company, corporate, platinum and foreign cards.

Declaration:

I have read and understood fully the **Terms and Conditions** of Ozturk Tours and Travel, and I accept them.

Signature: Date: Name:

Phone: (02) 4959 9550 Toll free: 1300 660 926 Fax: (02) 4959 9975 Mobile: 0402 05 44 86

E-mail: tours@ozturk.com.au Postal Address: PO Box 398 Toronto NSW 2283 Australia

TERMS & CONDITIONS

OUR CONTRACT: This tour is arranged in association with TIMELESS TOURS & TRAVEL AGENCY (and references in the conditions to we/us/our etc are to Timeless Tours & Travel). When a booking is made which is accepted by us, this constitutes a contract between us and you the passenger. All bookings are taken on the basis that you accept these conditions.

BOOKING: A deposit must be forwarded to us. In the event that the deposit does not reach us within seven (7) working days of the booking being made, we will automatically assume that you no longer wish to travel with us and will cancel any arrangements reserved for you. The booking becomes a contract when our written confirmation of receipt of your deposit is despatched to you or your Travel Agent. **WE REQUIRE A NON-REFUNDABLE DEPOSIT OF 10% OF THE TOUR PRICE WITHIN SEVEN WORKING DAYS OF THE BOOKING BEING MADE.**

AMENDMENTS: Each amendment to your booking will incur an amendment fee of \$50 per amendment.

PAYMENTS: Full payments, less the deposit prepaid, must be paid by you so as to reach us no later than 45 days before the tour start date or, if the invoice has been delayed, then within 5 working days of receipt of the invoice. Otherwise your reservation may be subject to automatic cancellation. If the booking is made less than 45 days before the tour start date, the whole cost must be paid when booking. We are not bound to issue any tickets or other travel documents until full payment is made. Failure to make payment when due, may, at our option, be deemed a cancellation by you and we reserve the right to retain the deposit you have paid. Late payment may cause the late delivery of travel documents and we accept no responsibility for such late delivery or any consequences thereof.

PRICES: Prices may vary due to fluctuations in exchange rates. All prices are quoted in Australian dollars. Once full payment has been received, the tour price will not be varied except: 1) if the **final number of participants is less than the set minimum** as shown in the relevant tour itinerary under the heading '**Tour Details**', 2) in the case of force majeure (such as, but without limitation, storm, flood, act of God, trade dispute, fuel surcharges, hostilities, and Act or Regulation of any Government). Any increase in Government taxes and charges will be for your account. In the event that further payment is required by us we will request this from you in writing. Failure to pay this sum within 7 days of it being requested may be treated as a cancellation by you and the applicable cancellation fees will become due.

We reserve the right to correct any error in an advertised price until full payment is received.

CANCELLATION: If you cancel your booking, then cancellation fees shall become payable. The amount payable is **determined by the date on which we receive notification of your cancellation**, which must be in writing and signed by the person who made the booking. If we receive cancellation notification more than 45 days before the tour start date, all monies are refunded except the non-refundable deposit.

If we receive cancellation notification less than 45 days before the tour start date, then the amount of the cancellation fee is as set out below:

BETWEEN 45 AND 31 DAYS, IT IS 30 PERCENT

BETWEEN 30 AND 15 DAYS, IT IS 60 PERCENT

BETWEEN 14 DAYS AND TOUR START DATE, IT IS 100 PERCENT

NOTE – THERE IS NO REFUND FOR ANY UNUSED SERVICES.

We reserve the right to cancel a tour if the **final number of participants is less than the set minimum** as shown in the relevant tour itinerary under the heading '**Tour Details**'. In the event that we cancel a tour, the person who made the booking will be notified in writing and all monies will be refunded in full.

TRAVEL INSURANCE: IT IS MANDATORY FOR ALL PARTICIPANTS ON ALL OUR TOURS TO TAKE UP TRAVEL INSURANCE. YOUR TRAVEL INSURANCE SHOULD INCLUDE COVER FOR CANCELLATION CHARGES IN THE EVENT OF CANCELLATION DUE TO ILLNESS.

RESPONSIBILITY: The flights, car rentals and other travel and hotel accommodation comprised in your holiday are not actually provided by ourselves but by reputable carriers, car operators, and hoteliers, and you should note that your holiday is subject to terms and conditions imposed by airlines, hoteliers, car operators and other suppliers of services, some of which limit or exclude their liability and which are often the subject of international convention between countries. All possible care is taken to ensure that suppliers maintain a high standard. However, we do not own or control the carriers, car operators or hoteliers and are not a carrier or car operator or owner. Accordingly, we cannot be responsible in any way for day-to-day problems resulting from the booking or any loss, however, arising unless it is the direct result of negligence on our part or the part of our employees, but any liability on our part shall be limited (except for death and personal injury) to a maximum of the tour cost subject to these conditions. We are unable to accept responsibility for any aspect of your holiday arrangements affected by matters over which we have no control including without limitation, war or threat of war, riots and civil strife, terrorist activity, natural disaster, weather conditions, fire, flood, drought, industrial disputes or government action or reasonable apprehension of the foregoing cancellation, curtailment or rescheduling of flights.

GENERAL: No servant or agent of ours can vary our conditions and any such purported variation shall be of no effect unless it has been signed by one of our directors. All matters concerning this booking shall be subject to the Laws of the State of New South Wales and any legal action arising under the Contract shall be litigated only in the appropriate Court having Jurisdiction in that State.

SPECIAL NOTE: Nothing in this form or other brochures published by us is intended to affect your right granted by the Australian Trade Practices Act or other consumer protection laws, which by law, may not be excluded

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E-mail: **tours@ozturk.com.au**

Web: **www.ozturk.com.au**